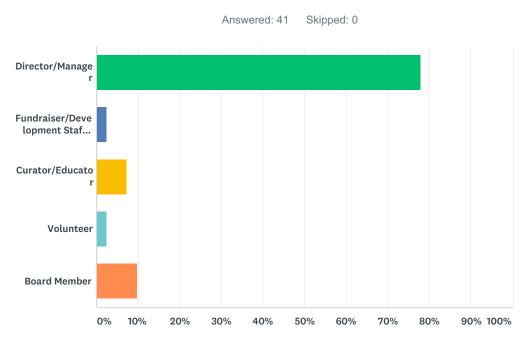
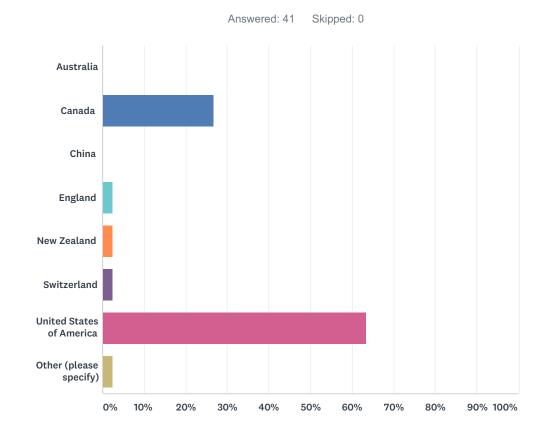
Q1 Please provide the name of the institution you are representing for this survey:

Answered: 41 Skipped: 0



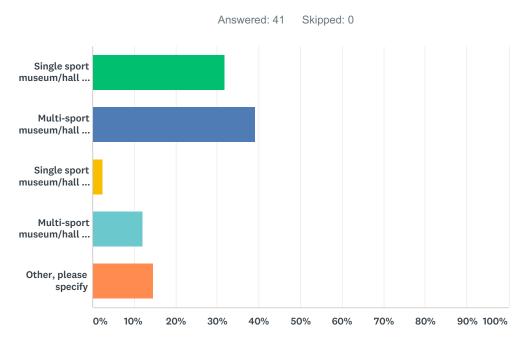
Q2 My position with the organization is:

ANSWER CHOICES	RESPONSES	
Director/Manager	78.05%	32
Fundraiser/Development Staff Person	2.44%	1
Curator/Educator	7.32%	3
Volunteer	2.44%	1
Board Member	9.76%	4
TOTAL		41



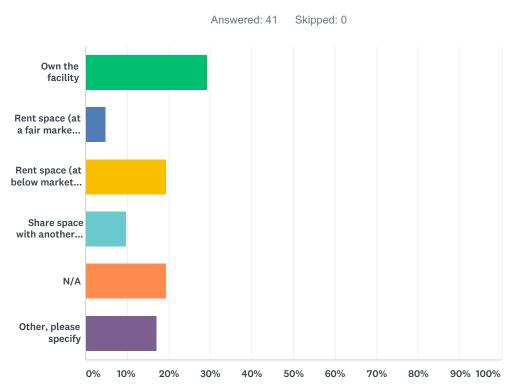
Q3 Please indicate the country in which your institution is located.

ANSWER CHOICES	RESPONSES	
Australia	0.00%	0
Canada	26.83%	11
China	0.00%	0
England	2.44%	1
New Zealand	2.44%	1
Switzerland	2.44%	1
United States of America	63.41%	26
Other (please specify)	2.44%	1
TOTAL		41



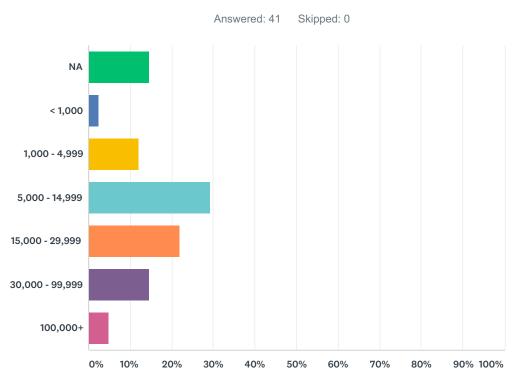
Q4 Which statement describes your organization best:

ANSWER CHOICES	RESPONSES	
Single sport museum/hall of fame with property	31.71%	13
Multi-sport museum/hall of fame with property	39.02%	16
Single sport museum/hall of fame without property	2.44%	1
Multi-sport museum/hall of fame without property	12.20%	5
Other, please specify	14.63%	6
TOTAL		41



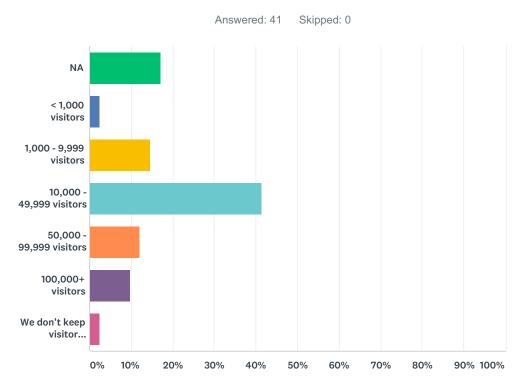
Q5 If you operate a facility with property, do you:

ANSWER CHOICES	RESPONSES	
Own the facility	29.27%	12
Rent space (at a fair market value)	4.88%	2
Rent space (at below market value)	19.51%	8
Share space with another facility	9.76%	4
N/A	19.51%	8
Other, please specify	17.07%	7
TOTAL		41



Q6 What is the square footage of your facility?

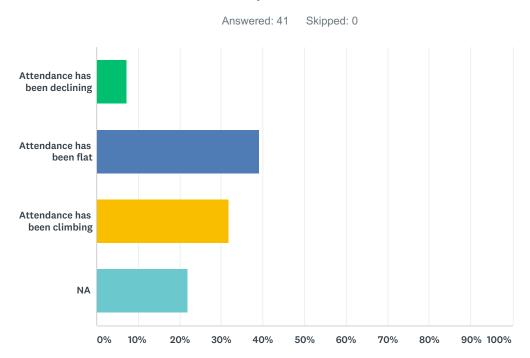
ANSWER CHOICES	RESPONSES	
NA	14.63%	6
< 1,000	2.44%	1
1,000 - 4,999	12.20%	5
5,000 - 14,999	29.27%	12
15,000 - 29,999	21.95%	9
30,000 - 99,999	14.63%	6
100,000+	4.88%	2
TOTAL		41



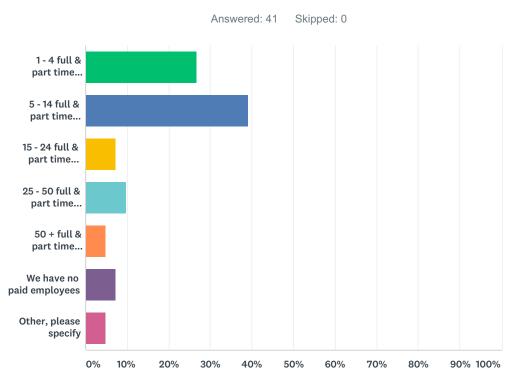
Q7 What is the annual attendance you expect in 2017?

ANSWER CHOICES	RESPONSES	
NA	17.07%	7
< 1,000 visitors	2.44%	1
1,000 - 9,999 visitors	14.63%	6
10,000 - 49,999 visitors	41.46%	17
50,000 - 99,999 visitors	12.20%	5
100,000+ visitors	9.76%	4
We don't keep visitor statistics	2.44%	1
TOTAL		41

Q8 In general, describe your annual attendance pattern over the last five years.

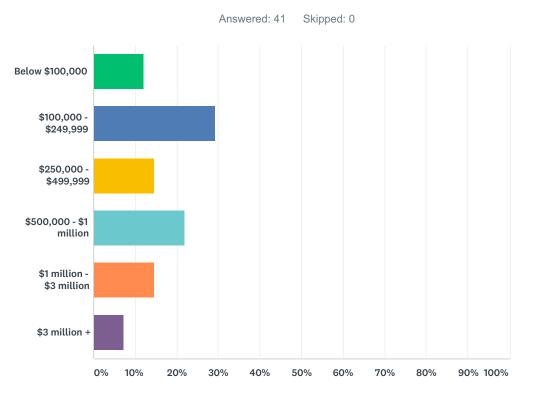


ANSWER CHOICES	RESPONSES
Attendance has been declining	7.32% 3
Attendance has been flat	39.02% 16
Attendance has been climbing	31.71% 13
NA	21.95% 9
TOTAL	41



Q9 Our	organization	employs:
--------	--------------	----------

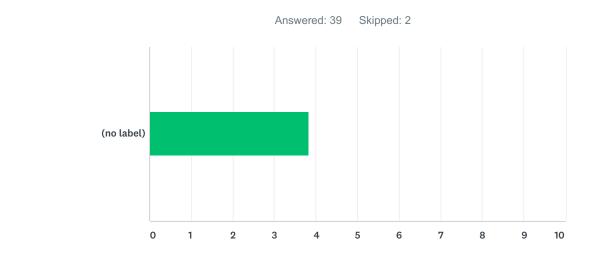
ANSWER CHOICES	RESPONSES	
1 - 4 full & part time employees	26.83%	11
5 - 14 full & part time employees	39.02%	16
15 - 24 full & part time employees	7.32%	3
25 - 50 full & part time employees	9.76%	4
50 + full & part time employees	4.88%	2
We have no paid employees	7.32%	3
Other, please specify	4.88%	2
TOTAL		41



Q10 Our annual operating budget is:

ANSWER CHOICES	RESPONSES	
Below \$100,000	12.20%	5
\$100,000 - \$249,999	29.27%	12
\$250,000 - \$499,999	14.63%	6
\$500,000 - \$1 million	21.95%	9
\$1 million - \$3 million	14.63%	6
\$3 million +	7.32%	3
TOTAL		41

Q11 Thinking about your own particular business, on a scale of 1 to 5 what best describes your confidence level regarding the next 12 months for your business.



	1 - VERY PESSIMISTIC	2 - SOMEWHAT PESSIMISTIC	3 - NEITHER PESSIMISTIC OR OPTIMISTIC	4 - SOMEWHAT OPTIMISTIC	TOTAL	WEIGHTED AVERAGE
(no label)	0.00% 0	0.00% 0	17.95% 7	82.05% 32	39	3.82

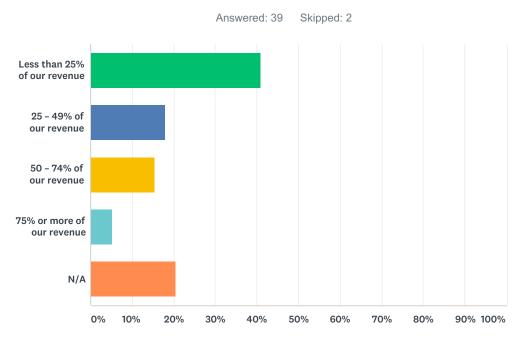
Q12 Rank the sources of funding for your facility (1 the largest provider, 8 the smallest, use N/A if you do not use source of funding specified):

				Ans	wered: 39	Skipped:	2					
	Governm Fundir											
	Sponsorsh (even											
	Fundrais (annus											
	Priv Foundati	vate ons										
	Faci generate											
	Parent Age (spo											
	Membersh	nips										
	Endowm	ent										
	01	:her										
		0	1 2	3	4	5 6	7	8	9	10		
	1	2	3	4	5	6	7	8	9	NA	TOTAL	SCOR
Government Funding	12.82%	7.69%	0.00%	2.56%	7 000/			2.56%	0.00%	61.54%		
(municipal, regional, state/provincial, federal)	5	3	0.00 %	2.30%	7.69% 3	0.00% 0	5.13% 2	1	0.0078	24	39	6.5
(municipal, regional, state/provincial,	5 12.82% 5										39 39	6.5
(municipal, regional, state/provincial, federal) Sponsorships (event, facility,	12.82%	3 25.64%	0 28.21%	5.13%	0.00%	0	2 5.13%	0.00%	0.00%	24 17.95%		
(municipal, regional, state/provincial, federal) Sponsorships (event, facility, programs) Fundraising (annual campaign, donations, events,	12.82% 5 15.38%	3 25.64% 10 30.77%	0 28.21% 11 7.69%	1 5.13% 2 10.26%	3 0.00% 0 7.69%	0 5.13% 2 5.13%	2 5.13% 2 0.00%	1 0.00% 0 2.56%	0.00%	24 17.95% 7 20.51%	39	7.1

ISHA 2017 Industry Survey

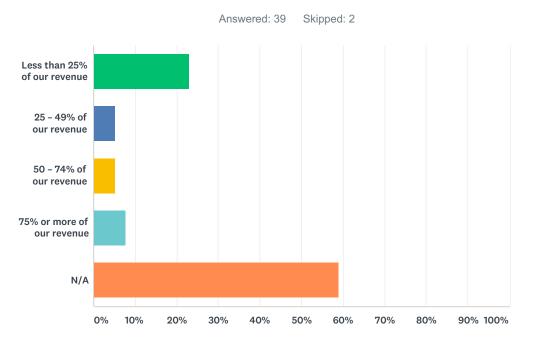
SurveyMonkey

Parent Agency (sport association, heritage organization, corporate body)	23.08% 9	7.69% 3	0.00% 0	2.56% 1	7.69% 3	0.00% 0	0.00% 0	2.56% 1	0.00% 0	56.41% 22	39	7.5
Memberships	0.00%	2.56%	7.69%	17.95%	20.51%	2.56%	0.00%	0.00%	2.56%	46.15%		
	0	1	3	7	8	1	0	0	1	18	39	5.5
Endowment	2.56%	2.56%	2.56%	2.56%	2.56%	12.82%	2.56%	0.00%	0.00%	71.79%		
	1	1	1	1	1	5	1	0	0	28	39	5.2
Other	7.69%	0.00%	0.00%	2.56%	5.13%	7.69%	12.82%	7.69%	0.00%	56.41%		
	3	0	0	1	2	3	5	3	0	22	39	4.4



Q13 Fundraising accounts for:

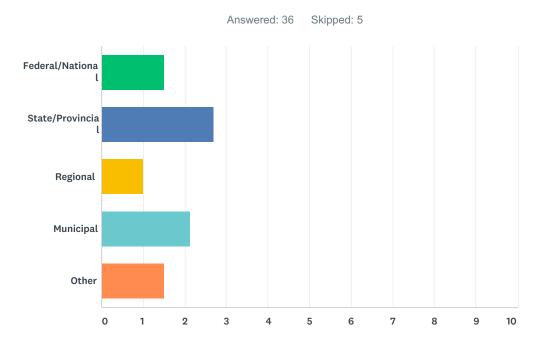
ANSWER CHOICES	RESPONSES	
Less than 25% of our revenue	41.03%	16
25 – 49% of our revenue	17.95%	7
50 – 74% of our revenue	15.38%	6
75% or more of our revenue	5.13%	2
N/A	20.51%	8
TOTAL		39



Q14 Government funding accounts for:

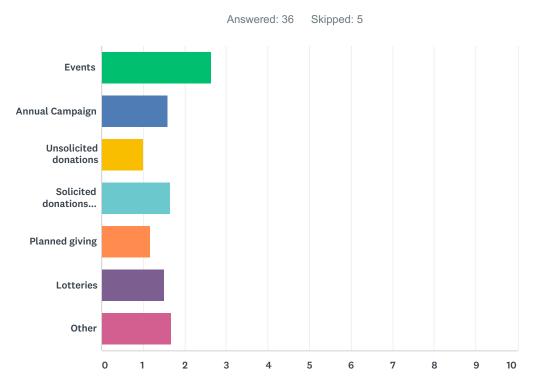
ANSWER CHOICES	RESPONSES	
Less than 25% of our revenue	23.08%	9
25 – 49% of our revenue	5.13%	2
50 – 74% of our revenue	5.13%	2
75% or more of our revenue	7.69%	3
N/A	58.97%	23
TOTAL		39

Q15 If you receive government funding please indicate the percentage from each of the following levels of government:



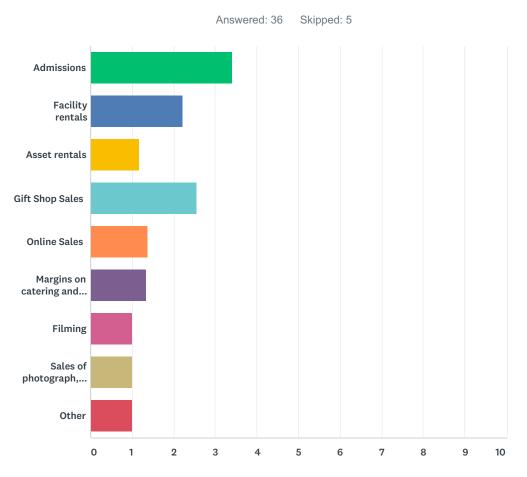
	< 10%	10 - 25%	26 - 50%	50 - 75%	>75	N/A	TOTAL	WEIGHTED AVERAGE
Federal/National	13.89% 5	0.00% 0	0.00% 0	2.78% 1	0.00% 0	83.33% 30	36	1.50
State/Provincial	11.11%	5.56%	0.00%	2.78%	8.33%	72.22%		
	4	2	0	1	3	26	36	2.70
Regional	11.11%	0.00%	0.00%	0.00%	0.00%	88.89%		
	4	0	0	0	0	32	36	1.00
Municipal	13.89%	0.00%	2.78%	2.78%	2.78%	77.78%		
	5	0	1	1	1	28	36	2.13
Other	11.11%	2.78%	2.78%	0.00%	0.00%	83.33%		
	4	1	1	0	0	30	36	1.50

Q16 If you do fundraising/development for a portion of your operating budget please indicate the percentage that is raised through the following programs:



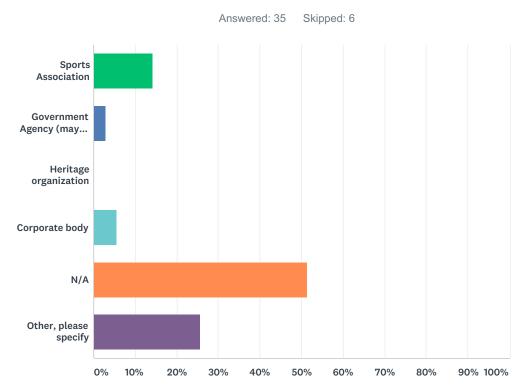
	1 - 10%	11 - 25%	26 - 50%	51 - 75%	> 75%	N/A	TOTAL	WEIGHTED AVERAGE
Events	25.00% 9	16.67% 6	0.00% 0	8.33% 3	16.67% 6	33.33% 12	36	2.63
Annual Campaign	38.89% 14	2.78% 1	5.56% 2	5.56% 2	0.00% 0	47.22% 17	36	1.58
Unsolicited donations	63.89% 23	0.00% 0	0.00% 0	0.00% 0	0.00% 0	36.11% 13	36	1.00
Solicited donations (other than annual campaign)	41.67% 15	16.67% 6	11.11% 4	2.78% 1	0.00% 0	27.78% 10	36	1.65
Planned giving	27.78% 10	0.00% 0	2.78% 1	0.00% 0	0.00% 0	69.44% 25	36	1.18
Lotteries	5.56% 2	5.56% 2	0.00% 0	0.00% 0	0.00% 0	88.89% 32	36	1.50
Other	16.67% 6	5.56% 2	0.00% 0	0.00% 0	2.78% 1	75.00% 27	36	1.67

Q17 If you have facility-generated revenue sources, please indicate the contribution from the following sources:



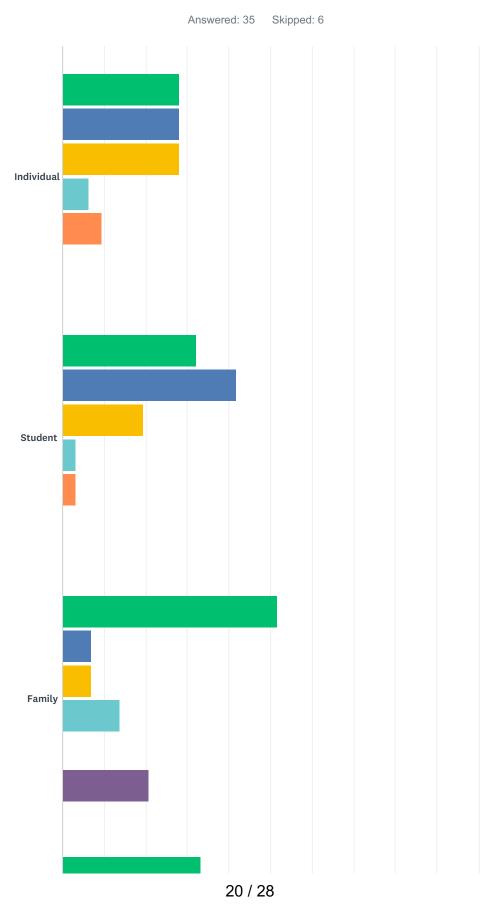
	1 - 10%	11 - 15%	16 - 25%	26 - 50%	51 - 75%	> 75%	N/A	TOTAL	WEIGHTED AVERAGE
Admissions	19.44% 7	2.78% 1	16.67% 6	8.33% 3	11.11% 4	13.89% 5	27.78% 10	36	3.42
Facility rentals	33.33% 12	8.33% 3	8.33% 3	5.56% 2	5.56% 2	2.78% 1	36.11% 13	36	2.22
Asset rentals	13.89% 5	2.78% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	83.33% 30	36	1.17
Gift Shop Sales	19.44% 7	2.78% 1	19.44% 7	0.00% 0	5.56% 2	2.78% 1	50.00% 18	36	2.56
Online Sales	25.00% 9	8.33% 3	2.78% 1	0.00% 0	0.00% 0	0.00% 0	63.89% 23	36	1.38
Margins on catering and other	13.89% 5	0.00% 0	2.78% 1	0.00% 0	0.00% 0	0.00% 0	83.33% 30	36	1.33
Filming	2.78% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	97.22% 35	36	1.00
Sales of photograph, film etc reproductions from collection	27.78% 10	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	72.22% 26	36	1.00
Other	8.33% 3	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	91.67% 33	36	1.00

Q18 If you indicated that a portion of your funding comes from a parental agency please indicate the appropriate category for that agency (you may choose more than one source):



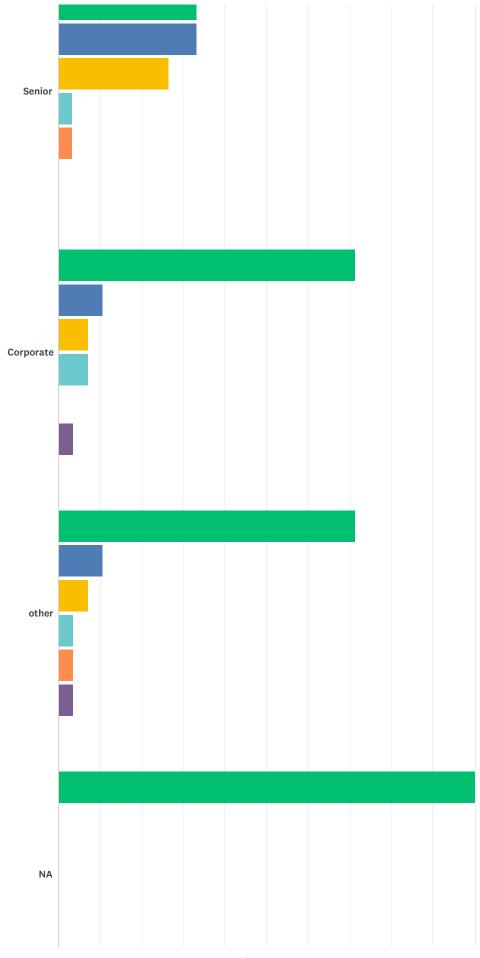
ANSWER CHOICES	RESPONSES	
Sports Association	14.29%	5
Government Agency (may overlap with answer to question 8)	2.86%	1
Heritage organization	0.00%	0
Corporate body	5.71%	2
N/A	51.43%	18
Other, please specify	25.71%	9
Total Respondents: 35		

Q19 If admissions are a source of revenue, please indicate the daily fee for admission that best describes each category of admission.



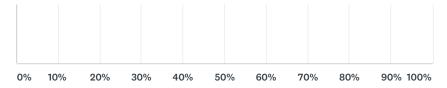
SurveyMonkey

ISHA 2017 Industry Survey



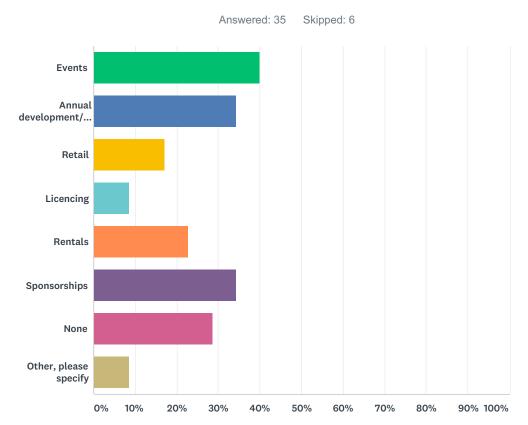
ISHA 2017 Industry Survey

SurveyMonkey



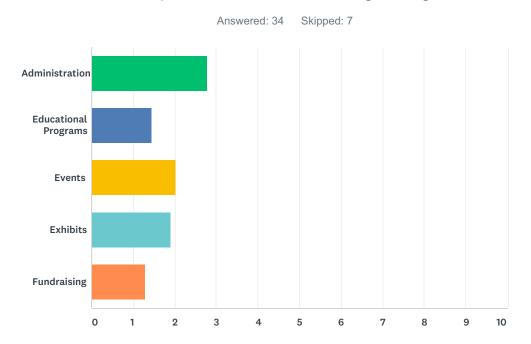
	NA	A \$1-\$5	\$6-\$10	\$11-\$15	\$16-\$20	More than \$20	
	NA	\$1-\$5	\$6-\$10	\$11-\$15	\$16-\$20	MORE THAN \$20	TOTAL
Individual	28.13%	28.13%	28.13%	6.25%	9.38%	0.00%	
	9	9	9	2	3	0	32
Student	32.26%	41.94%	19.35%	3.23%	3.23%	0.00%	
	10	13	6	1	1	0	31
Family	51.72%	6.90%	6.90%	13.79%	0.00%	20.69%	
	15	2	2	4	0	6	29
Senior	33.33%	33.33%	26.67%	3.33%	3.33%	0.00%	
	10	10	8	1	1	0	30
Corporate	71.43%	10.71%	7.14%	7.14%	0.00%	3.57%	
·	20	3	2	2	0	1	28
other	71.43%	10.71%	7.14%	3.57%	3.57%	3.57%	
	20	3	2	1	1	1	28
NA	100.00%	0.00%	0.00%	0.00%	0.00%	0.00%	
	4	0	0	0	0	0	4

Q20 What new sources of funding have you explored in the last 2 years (you may choose more than one)?

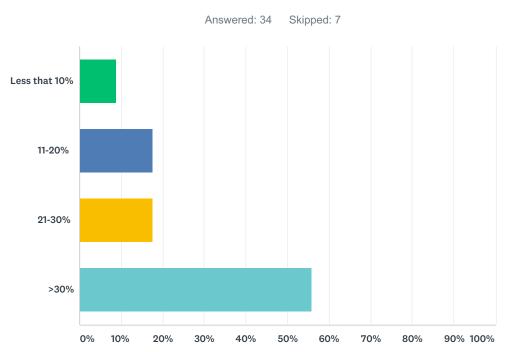


ANSWER CHOICES	RESPONSES	
Events	40.00%	14
Annual development/fundraising campaign	34.29%	12
Retail	17.14%	6
Licencing	8.57%	3
Rentals	22.86%	8
Sponsorships	34.29%	12
None	28.57%	10
Other, please specify	8.57%	3
Total Respondents: 35		

Q21 For your annual operating budget please indicate the percentage that is expended in the following categories:



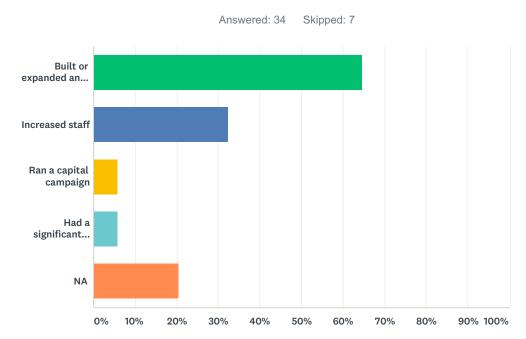
	1 - 10%	11 - 25%	26 - 50%	51 - 75%	> 75%	N/A	TOTAL	WEIGHTED AVERAGE
Administration	17.65%	20.59%	29.41%	23.53%	5.88%	2.94%		
	6	7	10	8	2	1	34	2.79
Educational Programs	44.12%	35.29%	0.00%	0.00%	0.00%	20.59%		
	15	12	0	0	0	7	34	1.44
Events	35.29%	29.41%	14.71%	2.94%	5.88%	11.76%		
	12	10	5	1	2	4	34	2.03
Exhibits	26.47%	52.94%	2.94%	2.94%	2.94%	11.76%		
	9	18	1	1	1	4	34	1.90
Fundraising	55.88%	8.82%	5.88%	0.00%	0.00%	29.41%		
	19	3	2	0	0	10	34	1.29



Q22 What percent of your budget is spent on salaries?

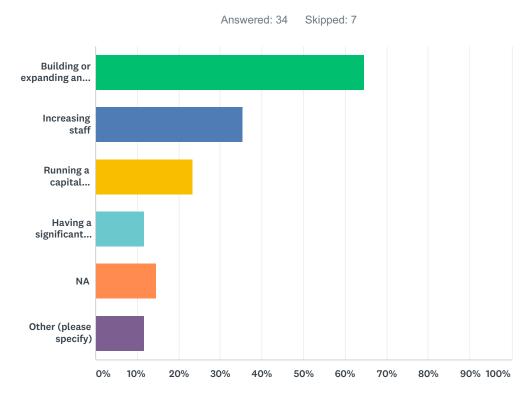
ANSWER CHOICES	RESPONSES	
Less that 10%	8.82%	3
11-20%	17.65%	6
21-30%	17.65%	6
>30%	55.88%	19
TOTAL		34

Q23 In the past 16 months have you done any of the following:



ANSWER CHOICES	RESPONSES	
Built or expanded an exhibit	64.71%	22
Increased staff	32.35%	11
Ran a capital campaign	5.88%	2
Had a significant change in governance	5.88%	2
NA	20.59%	7
Total Respondents: 34		

Q24 In the next 12 months are you planning any of the following:



ANSWER CHOICES	RESPONSES	
Building or expanding an exhibit	64.71%	22
Increasing staff	35.29%	12
Running a capital campaign	23.53%	8
Having a significant change in governance	11.76%	4
NA	14.71%	5
Other (please specify)	11.76%	4
Total Respondents: 34		

Q25 Do you have any specific concerns / interests in the sports museum/hall of fame industry that have not been addressed in this survey?

Answered: 9 Skipped: 32